

SERVICE BUNDLE FOR CRM ON DEMAND

SUMMARY

- Graphical Tools for planning and optimizing
- Consulting Package
- Designed to help businesses deploy CRM On Demand for Service business

InFact Group takes CRM On Demand Service Request management to the next level with the Service Bundle.

Business Problem

CRM On Demand users are familiar with Service Request management through the standard functionality of the solution. Businesses using CRM On Demand to manage their Service process now have at their disposal a set of services and tools from InFact Group, to maximize their investment. The Service Bundle from InFact Group is composed of three components

- Planning Board
- Route Planner
- Consulting and Assistance to implement service, case management and returns / repairs thanks to 5 years of CRM On Demand experience

The Planning Board, an interactive multi-person planning calendar to manage technician visits. The Planning Board is a drag and drop calendar for the management of your Visits, Planned Maintenance and other Service activities. Changes to the Planning Board are of course automatically sent to the CRM On Demand application in a transparent manner.

The Route Planner is an autonomous web applet to deliver valuable route planning information to agents and technicians.

The Service Bundle from InFact Group accelerates the deployment of CRM On Demand for Service though :-

- Flexibility. Extends the capability of CRM On Demand.
- Availability. Easy to implement the extra tools
- Compatibility. Integrates quickly and easily into any major browser.
- Visualization. Graphically show routes, plans. Use the mouse to drag and drop.
- Clarity. Drive success and objectives with clear, easy to understand visual aids Contact Information

To learn more about our services, contact InFact Group contact@infactgroup.com or go directly to our website <http://www.infactgroup.com> .

