

# JD EDWARDS / CRM ON DEMAND DEPLOYMENT PACKAGE

## EXECUTIVE SUMMARY

A packaged service to reduce cost and decrease time-to-deployment of process integration between Oracle CRM On Demand and JD Edwards

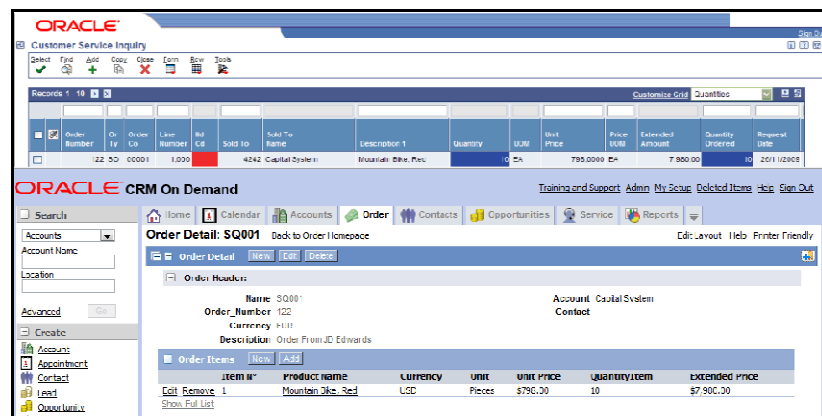
Based on the Oracle Application Integration Architecture leveraging Process Integration Packs

Delivered by leading JD Edwards Consulting Partner and the leading CRM On Demand integrator in technology partnership for the benefit of all our customers

Whitehouse Consultants and technology partners InFact Group are pleased to announce the immediate availability of a complete service package to implement JD Edwards and CRM On Demand solutions seamlessly, leveraging Oracle Corporation’s Application Integration Architecture and Process Integration Packs.

*The integration of JD Edwards and Oracle CRM On Demand is a key business enabler for customers, answering the call of users and administrators to enable sharing of processes and data.*

Process Integration Packs (PIP) exist to facilitate the deployment of end-to-end business processes such as “Lead to Order” and “Quote to Order”. They leverage the industry standard Service Oriented Architecture to provide data exchange through batch and real time transfers. Users benefit from complete visual integration to enhance their productivity and ease of use – no more having to move between application windows.



*Industry Standard Architecture and extensibility means the ability to leverage JD Edwards and CRM On Demand beyond the supplied Process Integration Pack*

In addition, where customer requirements extend beyond the existing Process Integration Pack, these are designed to be extended using Web Services from CRM On Demand and JD Edwards tools and technologies either to extend a PIP or create a new one.

*Whitehouse Consultants one of Europe’s leading JD Edwards*



**KEYWORDS****Key Words**

JD Edwards  
 CRM On Demand  
 AIA  
 PIP  
 SOA

*consulting firms, and InFact Group, internationally recognized leaders in the field of Customer Relationship Management, are pleased to announce a technology partnership which sees InFact and Whitehouse bringing to market a fully integrated JD Edwards and Oracle CRM On Demand solution.*

Customers of both platforms now benefit from a unique technology partnership between two best of breed consulting firms to reduce risk and cost associated with JD Edwards and Oracle CRM On Demand integrations.

**ABOUT US****About InFact Group**

InFact Group is an international systems integrator and consulting firm delivering process improvement and adding business value in the deployment of Oracle Siebel CRM and Oracle CRM On Demand. InFact Group customers range from global accounts to SMBs in industries as diverse as financial services, consumer goods, and electronics.

**About Whitehouse Consultants**

Whitehouse Consultants is an Oracle Certified Advantage Partner dedicated to helping companies unlock the value of JD Edwards World and EnterpriseOne software and other Oracle technologies. Bringing together Europe's leading JD Edwards experts, Whitehouse Consultants works with both global accounts on international ERP projects as well as with SMBs implementing an ERP system for the first time.

Whitehouse Consultants is also a recognized leader in the field of purging and archiving ERP data and has developed ARCTOOLS ([www.arctools.com](http://www.arctools.com)), the leading purging and archiving tool for JD Edwards. Whitehouse Consultants has offices in France, UK, Ireland and Australia.

**CONTACT US**

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