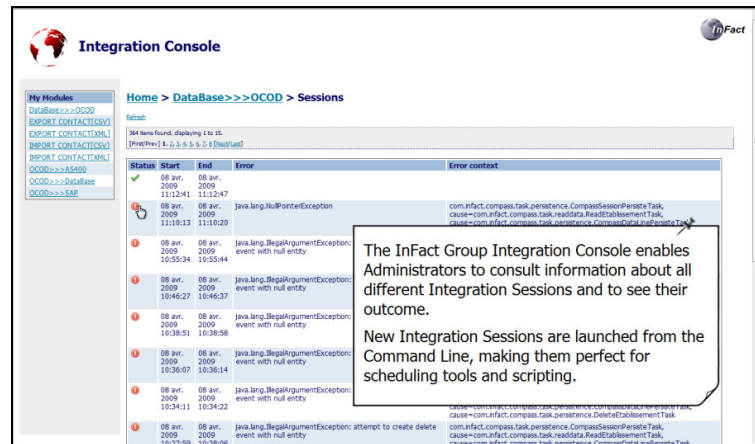


INTEGRATION CONSOLE

KEY FEATURES

- MASS EXPORT OR IMPORT OF DATA
- EASY TO USE FROM WEB BROWSER
- DATA MONITOR FOR CRM ON DEMAND
- EXTENDABLE MODULE SYSTEM TO GROW AS YOUR BUSINESS GROWS
- MULTI-THREADED MESSAGING AND TRANSFORMATION BUS

Data Quality is Essential to Optimize the business return from Oracle CRM On Demand. InFact Group Integration Console facilitates import and export and database mapping in a Web Brower-based Console.



Industry Trends

Companies all over the world are adopting Oracle CRM On Demand to provide rapid deployment of a fully featured CRM and Analytics system. InFact Group has been a partner of Oracle CRM On Demand since the program began and provides expert consulting and services to customers.

Business Problem

Companies using Oracle CRM On Demand need to perform frequent mass imports or mass updates of their data, and follow the import process and update processes with a Data Monitoring Tool. The Integration Console from InFact Group provides a Command Line interface for launching a scheduling Integration Sessions, and an Integration Console for Reporting and Management.

Solution Description

The InFact Group Integration Console for Oracle CRM On Demand helps Administrators import and export large volumes of data to or from Oracle CRM On Demand, providing easy monitoring of operations between Oracle CRM On Demand and your external data source. It provides a Command Line Interface for scheduling and launching jobs, and its modular structure means new integrations (to other systems, databases and so on) can be added to the Integration Console through configuration files, ensuring your Integration Console grows as your environment grows.



ORACLE CRM ON DEMAND INFAC T GROUP

ORACLE CRM ON DEMAND

Comprehensive CRM for Maximum Results: CRM On Demand offers the most comprehensive set of sales, marketing, and service automation capabilities of any on-demand CRM solution.

InFact Group is a leading CRM integrator and specialist in the deployment of hosted CRM. InFact Group Integration Console is one in a series of productivity tools.

Key Features

For companies faced with the challenge of integrating multiple systems to CRM On Demand who want to avoid the usual point-to-point, application-to-application, blocks of unmanageable code with no real coherence, the InFact Group Integration Console is the answer. Multi-threaded, parallel integration channels and a robust messaging bus with data transformation and conversion capabilities mean it can handle the toughest of challenges.

The InFact Group Integration Console for Oracle CRM On Demand offers:

- **Flexibility. Management of Integration Components from the Web Browser**
- **Availability. Easily placed in a web environment with no programming.**
- **Compatibility. Use it to integrate databases, applications, files.**
- **Visualization. Drill down to see the results and warning for any Integration Session in multiple languages.**
- **Power. Robust messaging hub with multi-threaded architecture**
- **Return on Investment. As you grow your integrations, the Integration Console grows, as new Modules are added**

Joint Value Proposition

Oracle CRM On Demand is allowing companies to deploy comprehensive single vendor hosted CRM and get rapid return on their investment. InFact Group is a Oracle CRM On Demand partner since 2004 and has implemented integrations with Oracle CRM On Demand in the Americas, Europe and Asia Pacific using a variety of business solutions and technical platforms to enhance the visibility of business data and integrate Oracle CRM On Demand into the IT infrastructure of customers.

The InFact Group Integration Console for Oracle CRM On Demand offers a modular, extendable solution for initial import, mass data operations, data monitoring and data quality. It is available as an OnPremise or hosted solution.

Contact Information

To learn more about the InFact Group Integration Console for Oracle CRM On Demand solution, contact InFact Group contact@infactgroup.com or go directly to our website <http://www.infactgroup.com> . Further details are also available from the Oracle Partner Solutions Catalog.

