

INFACT – ACTUATE SERVICES

BRIEFLY

Oracle Certified Partner

Founded in 1999 with 100 staff and headquarters in France.

Unique double competency in Siebel and Actuate delivering business gain for prestigious customers worldwide

InFact has a long-standing culture of twin competencies with Siebel and Actuate. Our expertise is recognized around the globe by our customers and partners alike.

ACTUATE & SIEBEL SERVICES

User Synchronization

Faced with the manual step of User Synchronization and the time it may take to complete when handling 20,000 + records, InFact delivered an automated solution, complete with additional tools to assist user creation and suppression.

Report Server Feedback and Optimization

The InFact solutions provide live feedback about the number of reports run, the number of users, the volume of data and the generation time. In addition we have delivered simulations to assist in pre-production Stress Testing and Architecture validation.

Troubleshooting and Problem Solving

InFact has consistently delivered excellent results when called in as the result of a failed or failing Actuate deployment. We have helped numerous clients by intelligently restructuring the Encyclopedia, automating the deployment of ROX files, helping streamline permissions to improve My Reports View and using Data Compression on the Actuate Server to raise the bar on performance.

Preventive Interventions

It is always more sensible to prevent rather than cure. InFact has delivered many Actuate Scripting Reviews & Best Practices Workshops. We have also delivered dedicated Review Sessions to aid elimination of Bugs, Loops, and superfluous Memory Allocations, Actuate and Siebel Data Model Reviews and Siebel Object Reviews, providing SQL Improvements in Siebel Tools Configuration to reduce report generation overhead.

InFact Role Details

InFact provides many services to the Actuate and Siebel community. To help us to help you, please get in touch with us so we can provide you with the right contacts for the following.

- Actuate Training
- Actuate Administration and Optimization
- Custom Complex Reports
- Actuate Troubleshooting
- Integration of Actuate with other data sources

CONTACTING US

InFact Group contact@infactgroup.com or our website <http://www.infactgroup.com>.

